

# FEES - FREE KINDER

QUALITY AREA 7 | ELAA VERSION 1.2



## PURPOSE

This policy will provide clear guidelines for:

- how services comply with the Free Kinder funding requirements.



## POLICY STATEMENT

### VALUES

Wahroonga Preschool is committed to:

- supporting the Victorian Government's Free Kinder initiative
- increasing access to quality kindergarten programs for all Victorian children
- ensuring there are no financial barriers for families wishing to access an early childhood program for their child/children
- maintaining confidentiality in relation to the financial circumstances of parents/guardians.

### SCOPE

This policy applies to the approved provider, persons with management or control, nominated supervisor, persons in day-to-day charge, early childhood teachers, educators, staff, parents/guardians attending Wahroonga Preschool.

RESPONSIBILITIES	Approved provider and persons with management or control	Nominated supervisor and persons in day-to-day charge	Early childhood teacher, educators and all other staff	Parents/guardians	Contractors, volunteers and students
	R indicates legislation requirement, and should not be deleted				
	Implementing and reviewing this policy in consultation with parents/guardians, the nominated supervisor and staff, and in line with the requirements of DE’s Free Kinder initiative <i>(refer to Definitions)</i>	R	√	√	√
	Ensuring that policies and procedures are in place for the payment of fees (if applicable) and the provision of a statement of fees charged by the service <i>(Regulation 168)</i> , and take reasonable steps to ensure those policies and procedures are followed <i>(Regulation 170)</i>	R	√		

Ensuring that families are informed of the operating hours including term dates, planned closures and additional hours to account for closures.	R	√			
Ensuring families are informed of the total annual fee amount, including any applicable fees for e.g. excursions and any additional hours	R	√			
Ensuring families are not charged any compulsory out-of-pocket levies or maintenance fees (voluntary fundraising and payments/donations are permitted)	R	√			
Ensuring families are only charged for optional kindergarten programs hours that are over and above the 15 funded hours per week (600 hours per year) and/or “wrap around” care ( <i>refer to Definitions</i> )	R	√			
Ensuring any non-funded positions are enrolled in accordance with the Kindergarten Funding Guidelines ( <i>refer to Sources</i> )	R	√			
Providing communication to families explaining their access to one year of three-year-old and one of four-year-old funded kindergarten program	R	√			
Ensuring families that attend both sessional kindergarten and a long day care service <b>nominate and document</b> which service the child will participate in the funded kindergarten program	R	√		√	
Ensuring that any surplus funding is used in line with acceptable uses of kindergarten funding, including to promote increased participation and/or enhance program quality	R	√			
Ensuring any voluntary parent payments/donations are explicitly agreed to in writing and receipted	R	√			
Charging families only for an occasional special event/ excursions that occur outside the normal program/curriculum	R	√	√		
Ensuring that any child that is eligible for Early Start Kindergarten is still enrolled at the service and recorded on the Arrival system	R	√	√		
Collecting all relevant information regarding those with entitlement to concessions and recording it on the Arrival system	R	√	√		
Ensuring that the <i>Fees - Free Kinder Policy</i> is readily accessible at the service ( <i>Regulation 171</i> )	R	√			
Providing all parents/guardians with information about Free Kinder ( <i>refer to Attachment 1</i> )	R	√			
Providing all parents/guardians with a statement of additional hours fees and charges to families that have opted in to the additional hours ( <i>refer to Attachments 2</i> ) upon enrolment of their child, if applicable  <b>NOTE:</b> parents must also be advised that enrolling for hours over 15 is <b>optional</b> and families can choose to only enrol for 15 hours and receive the 15 hour program at no cost.	R	√			
Providing all parents/guardians with an additional hours payment fee agreement ( <i>refer to Attachments 3</i> ), if applicable	R	√			
Informing parents of any action that will be taken if additional hours fees are not paid ( <i>refer to Attachments 3</i> )	R	√			
Reading the Wahroonga Preschool Free Kinder information for families ( <i>refer to Attachment 1</i> ), the Statement of Additional Hours Fees and Charges ( <i>refer to Attachments 2</i> ), and the Additional Hours Fee Payment Agreement ( <i>refer to Attachments 3</i> ) if applicable				√	

Signing and complying with the Additional Hours Fee Payment Agreement ( <i>refer to Attachments 3</i> ), if applicable				√	
Ensuring any additional hours fees are collected and receipted	R	√			
Notifying the approved provider if experiencing difficulties with the payment of additional hours fees				√	
Providing agreement in writing if any additional payments are made to the Wahroonga Preschool				√	
Complying with the service's <i>Privacy and Confidentiality Policy</i> regarding financial and other information received, including in relation to the payment/non-payment of additional hours fees	R	√	√	√	
Notifying parents/guardians a minimum of 14 days of any proposed changes to the additional hours fees charged, or the way in which the fees are collected ( <i>Regulation 172(2)</i> ), ideally providing one term's notice.	R	√			
Implementing and reviewing this policy, in consultation with parents/guardians, the approved provider and staff, and in line with the requirements of DE's Free Kinder initiative ( <i>refer to Sources</i> )	R	√	√	√	
Informing the approved provider of any complaints or concerns that have been raised regarding additional hours fees at the service		√	√		
Referring parents'/guardians' questions in relation to this policy to the approved provider.		√	√		

## BACKGROUND AND LEGISLATION



### BACKGROUND

The Best Start, Best Life reform will help all Victorian children dream even bigger through increased access to quality early childhood education and care. A critical part of the reform is Free Kinder, which will support access to two years of high-quality kindergarten programs for all Victorian children. All families with a child enrolled in a funded kindergarten program are eligible for Free Kinder this includes both 3 and 4-year-old kindergarten programs.

Free Kinder supports families to access a funded kindergarten program by:

- providing a free 15-hour program to four-year-old children enrolled at a sessional service
- providing a free 5-to-15-hour program to three-year-old children enrolled at a sessional service (subject to the length of funded program offered)
- offsetting the funded kindergarten program component of parent fees for three and four-year-old children enrolled at a long day care service (if applicable).

Free kinder supports every Victorian child to get the best start in life no matter where they live. Research shows that play-based learning is a powerful way to support children's learning and development. Two years of early learning is a crucial part of their educational journey, these benefits last into the school years and beyond.

Regulation 168(2) (n) of the Education and Care Services National Regulations 2011 requires that funded services have a comprehensive written fees policy, and the content of this policy must be communicated to families. Any voluntary parent donations and/or fundraising must comply with the Free Kinder subsidy guidelines and be responsive to the local community.

## LEGISLATION AND STANDARDS

Relevant legislation and standards include but are not limited to:

- Charter of Human Rights and Responsibilities 2006 (Vic)
- Child Wellbeing and Safety Act 2005 (Vic)
- Disability Discrimination Act 1992 (Cth)
- Education and Care Services National Law Act 2010
- Education and Care Services National Regulations 2011: Regulation 168(2)(n)
- Equal Opportunity Act 1995 (Vic)
- National Quality Standard

The most current amendments to listed legislation can be found at:

Victorian Legislation – Victorian Law Today: [www.legislation.vic.gov.au](http://www.legislation.vic.gov.au)

Commonwealth Legislation – Federal Register of Legislation: [www.legislation.gov.au](http://www.legislation.gov.au)



## DEFINITIONS

The terms defined in this section relate specifically to this policy. For regularly used terms e.g. Approved provider, Nominated supervisor, Notifiable complaints, Serious incidents, Duty of care, etc. refer to the Definitions file of the PolicyWorks catalogue.

**Additional Hours/Wrap around care:** care that is provided by a kindergarten service to kindergarten children outside of the 15 hours per week program. Wrap around care fees are not funded by the Victorian Government but may be covered by CCS (*refer to Definitions*).

**Approved child care:** Approved child care services are services that have Australian Government approval to receive the Child Care Subsidy (*refer to Definitions*) on behalf of eligible parents. Approved child care includes centre-based day care, including long day care and occasional care, family day care, outside school hours care and in-home care.

**Child care subsidy (CCS) if applicable:** A Commonwealth Government means tested subsidy to assist eligible families with the cost of child care. Payments are paid directly to approved child care providers. Further information can be found at: [www.education.gov.au/child-care-subsidy](http://www.education.gov.au/child-care-subsidy)

**Early Start Kindergarten (ESK):** A funding program that provides eligible children 15 hours of free or low cost kindergarten program each week for two years before starting school. To be eligible a child must be 3 by 30 April in the year they start kindergarten and be from a refugee or asylum seeker background, or identify as Aboriginal or Torres Strait Islander, or the family has had contact with child protection. Details are available at: [www.vic.gov.au/early-start-kindergarten](http://www.vic.gov.au/early-start-kindergarten) If a child is eligible for ESK, they should be enrolled in ESK, even where Free Kinder and/or 15 hours per week of funded three-year old kindergarten is offered. This ensures eligible children have priority access to 15 hours of funded kindergarten provided by an early childhood teacher and that service providers receive additional funding and support. ESK enrolments contribute to School Readiness Funding (SRF) calculations for service providers. It also allows the Department to continue to monitor efforts to engage the most vulnerable children in kindergarten across Victoria and provide additional targeted support where required through SRF or Early Childhood LOOKOUT.

**Waitlist fee:** A fee for when families register their child directly with a service (not part the councils central enrolment scheme). This fee will not be refunded as it is not part of the Free Kinder subsidy, and not related to the fee charged for delivery of the kindergarten program.

**Excursion/service event charge:** An additional charge required to meet the cost of special events or excursions that occur in response to emerging children's program needs. Events that are planned ahead and are included as an expenditure item in the service's budget do not incur this additional charge (*refer to Excursions and Service Events Policy*)

**Fees:** A charge for program hours over and above the 15 funded hours per week (600 per year) and/or wrap around care.

**Free Kinder:** A Victorian Government Best Start, Best Life initiative providing Free Kinder programs for four-year-old and three-year-old children in funded services, that have opted into the initiative.

Free Kinder supports families to access a funded kindergarten program by:

- providing a free 15-hour program to 4-year-old children enrolled at a sessional service
- providing a free 5 to 15-hour program to 3-year old children enrolled at a sessional service (subject to the length of funded program offered)
- offsetting the funded kindergarten program component of parent fees for 3 and 4-year-old children enrolled at a long day care service.

**Funded Kindergarten:** For service's that have not opted for Free Kinder, the Victorian Government provides funding to support children to access a high-quality kindergarten program in the two years before they start school. The funding is a contribution towards meeting the cost of the kindergarten program. Funded kindergartens charge fees to help meet the cost of running kindergarten programs. Fees are set by individual kindergartens and depend on things like how many hours children attend and whether there are extra costs such as excursions.

**Enrolment deposit:** A charge to secure a place that has been offered in a program at the service. This should not act as a barrier to enrolling for any families. Services must ensure that families understand that the enrolment deposits will only be refunded if the child commences in the service.

**Pre-Prep:** Four-Year-Old Kindergarten will gradually transition to Pre-Prep over the next decade from 2025. Funded kindergarten hours will double from 15 to up to 30 hours a week. Pre-Prep will be delivered through sessional kindergartens and long-day-care centres. By 2036, children across Victoria will have access to 1,800 hours of funded kindergarten before school, comprising 600 hours of Three-Year-Old Kindergarten and 1,200 hours of Pre-Prep.

**Voluntary parent/guardian payment/donation:** A voluntary payment/donation for items not directly related to the provision of the children's program. Explicit and written agreement from a parent is required for any voluntary payments. Attendance at the service is not conditional on this payment.

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## SOURCES AND RELATED POLICIES



### SOURCES

- Best Start Best Life: <https://www.vic.gov.au/give-your-child-the-best-start-in-life>
- The Kindergarten Funding Guide (Department of Education): [www.vic.gov.au/kindergarten-funding-guide](http://www.vic.gov.au/kindergarten-funding-guide)
- Resources for Funded Kindergartens: <https://www.vic.gov.au/resources-funded-kindergartens>
- The constitution of [Service Name]

### RELATED POLICIES

- Compliments and Complaints
  - Delivery and Collection of Children
  - Enrolment and Orientation
  - Excursions and Service Events
  - Governance and Management of the Service
  - Inclusion and Equity
  - Privacy and Confidentiality
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## EVALUATION

In order to assess whether the values and purposes of the policy have been achieved, the approved provider will:

- regularly seek feedback from everyone affected by the policy regarding its effectiveness, particularly in relation to affordability, flexibility of payment options and procedures for the collection of fees
- monitor the implementation, compliance, complaints and incidents in relation to this policy
- keep the policy up to date with current legislation and government policy, research, policy and best practice
- revise the policy and procedures as part of the service's policy review cycle, or as required
- notifying all stakeholders affected by this policy at least 14 days before making any significant changes to this policy or its procedures, unless a lesser period is necessary due to risk ([Regulation 172 \(2\)](#)).



## ATTACHMENTS

- Attachment 1: Free Kinder information for families
- Attachment 2: Statement of Extended Care Program fees
- Attachment 3: Extended Care Fee Payment Agreement



## AUTHORISATION

This policy was adopted by the approved provider of Wahroonga Preschool on 18<sup>th</sup> June 2025.

**REVIEW DATE:** 30/06/2027

## ATTACHMENT 1. FREE KINDER INFORMATION FOR FAMILIES

### Wahroonga Preschool 2025

#### 1. General information

Kindergarten programs for four-year-old and three-year-old children in Victorian Government funded services will be free as part of the Best Start, Best Life reform.

Free Kinder provides families with a free program in sessional services and a fee offset in long day care services.

DE also provides funding to assist eligible three-year-old Aboriginal and Torres Strait Islander children, Asylum seeker and refugee children and children known to Child Protection, to access kindergarten programs.

TERM DATES	
Term 1	28 <sup>th</sup> Jan to 4 <sup>th</sup> Apr 2025
Term 2	22 <sup>nd</sup> Apr to 4 <sup>th</sup> Jul 2025
Term 3	21 <sup>st</sup> Jul to 19 <sup>th</sup> Sep 2025
Term 4	6 <sup>th</sup> Oct to 19 <sup>th</sup> Dec 2025
Planned Closures	<b>Set up &amp; Pack up Days</b> 28-29 <sup>th</sup> January 2025  <b>2026 Orientation Days</b> 4 <sup>th</sup> -5 <sup>th</sup> December

#### 2. What Free Kinder means at our service

Wahroonga Preschool has opted in to the Free Kinder initiative. Applicable parent fees are outlined below:

- Funded sessional kindergarten for 3-year-old children (up to 15 hours per week) – no parent fee
- Funded sessional kindergarten for 4-year-old children (15 hours per week) - no parent fee

#### 3. Other charges

Other charges levied by Wahroonga Preschool are included on the Statement of Fees and Charges, that will be provided to families upon enrolment.

These include:

**Excursion/service event charge (outside of the 15 hours per week program):** At times throughout the year an additional excursion(s) or event(s) may be arranged where it is considered relevant to the service's program and the children's interests. At this time any additional costs to families are taken into consideration before a decision is made (*refer to Excursions and Service Events Policy*).

**Late collection charge:** The Committee of Management reserves the right to implement a late collection charge when a child is collected after the scheduled session or program finish time.

Punctual collection of children is a requirement of enrolment. In instances of repeated late collection, the late collection fee will be enforced in accordance with this policy to ensure the safety and wellbeing of all children and to meet regulatory and staffing obligations.

A late collection fee is payable as follows:

- If a child is collected within 15 minutes after the scheduled pick-up time, a \$15 flat fee will apply.
- If a child is collected more than 15 minutes after the scheduled pick-up time, a fee of \$1 per minute will be charged from the scheduled pick-up time until the time of collection.

This fee structure will be reviewed periodically and is subject to change at the discretion of the Committee of Management.

#### 4. Extended Care

Wahroonga Preschool offers an Extended Care Program for children enrolled in the 3-year-old kindergarten program. This optional care is available on Monday and Tuesday afternoons, immediately following the kindergarten session, from 1:30pm to 4:30pm.

The Extended Care Program is designed to offer families increased flexibility and longer care options outside of the funded kindergarten hours (15 hours per week/600 hours per year). Participation is voluntary and subject to availability.

Families may choose to enrol for the full term at a reduced rate of \$30 per session, payable upfront. Alternatively, casual attendance is available at \$38 per session, invoiced weekly. Availability for casual bookings cannot be guaranteed and will depend on current enrolments.

#### Please note:

- Extended Care is not part of the funded kindergarten program.
- There is no Child Care Subsidy available.
- No refunds or credits will be issued for missed sessions.
- Parents/guardians must sign the Extended Care Terms and Conditions prior to their child attending.
- A separate snack must be packed for children attending Extended Care.
- Children may be collected at any time before 4:30pm; however, the session fee remains unchanged.
- Late fees apply to children collected after 4:30pm. A late fee of \$1 per minute for every minute beyond 4:30PM will be charged to cover staffing costs.

#### 5. Fundraising and voluntary parent payment/donations

While **participation in fundraising/donation is voluntary**, the support of every family is encouraged. Fundraising activities are also an opportunity for families and communities to come together.

#### 6. Payment of Fees for Extended Care

The Committee of Management will regularly review payment options and procedures to ensure that they are inclusive and sensitive to families' cultural and financial situations.

Invoices for term enrolments will be issued prior to commencement of the term and are due as per the payment terms on the invoice. Invoices for casual attendance will be issued weekly. All payments must be made to the Wahroonga Preschool bank account listed on the invoice.

If fees for casual sessions fall into arrears of more than two weeks, access to the Extended Care Program may be paused until outstanding payments are resolved.

Late pick-up after 4:30pm will incur a late fee of \$1 per minute to cover staffing costs.

Parents/guardians experiencing difficulty in paying fees are requested to contact the Committee of Management to arrange a suitable alternative payment plan. The *Privacy and Confidentiality Policy* of the service will be complied with at all times in relation to a family's financial/personal circumstances.



## 7. Unpaid fees for Extended Care

If fees are not paid by the due date, the following steps will be taken.

- An initial reminder letter will be sent to parents/guardians with a specified payment date, and will include information on a range of support options available for the family.
- Where payment is still not received, families will be invited to attend a meeting to discuss the range of support options available and establish a payment plan.
- Failure to attend the meeting and continued non-payment may result in a second and final letter notifying parents/guardians that the child's place in the Extended Care Program may be withdrawn unless payment is made or a payment plan is entered into within a specified period of time. This letter will also include information on a range of support options available for the family.
- The approved provider/Committee of Management will continue to offer support and will reserve the right to employ the services of a debt collector.
- If a decision is made to withdraw the child's place at the service, the parents/guardians will be provided with 14 days' notice in writing.
- No further enrolments of children in the Extended Care Program from the parents/guardians will be accepted until all outstanding fees have been paid.

## 8. Refund of fees

Additional hours are non-refundable (exceptional circumstances may apply – these are at the discretion of the Committee of Management. There will be no refund of these fees in the following circumstances:

- a child's short-term illness
- family holiday during operational times
- closure of the service for one or more days when a qualified educator is absent, and a qualified reliever is not available
- closure of the service due to extreme and unavoidable circumstances.

In addition, there will be no refund where a family chooses not to send their child to the program for the maximum number of hours for which they are enrolled.

## 9. Support services

Families experiencing financial hardship often require access to family support services. Information on these services may be available from the kindergarten service provider or alternatively families may contact the local council.

## 10. Notification of fee changes during the year for Extended Care

Fees set for the year would only be reviewed in extraordinary circumstances, for example, if attendance rates fall below the budget 'break even' point. Parents/guardians will be notified one term in advance of any required fee increase and will be offered the option to request a payment plan.

## ATTACHMENT 2. STATEMENT OF EXTENDED CARE PROGRAM FEES

### Program Hours

The Extended Care Program for Kindergarten students will operate from 1:30PM to 4:30PM Monday and Tuesday.

### Staffing

The program will be run by an educator who will create a safe and engaging environment for the children. There will always be two Wahroonga Preschool Staff onsite during the extended care hours of operation.

### Registration and Enrolment

Parents/Guardians need to sign the terms and conditions prior to the first session or on the day of first session in the Extended Care Program. Positions will be subject to availability and will be confirmed on a first-come, first-served basis. Casual spots cannot be guaranteed.

### Fees and Payment

Cost is \$30 per session when an upfront payment is made for the term.

Invoices for the extended care fees will be issued on at the start of term and are due within the invoice terms. There is an option to attend on a casual basis for \$38 per session, these invoices will be generated on a weekly basis. Payments will be made into the Wahroonga bank account (details on the invoice).

If a child is absent from the Extended Care Program due to illness or other reasons, refunds or credits for missed days will not be provided.

Should invoices for casual sessions fall into arrears of more than 2 weeks access to the service may be paused while accounts are brought back up to date.

### Late Pick-Up

Parents/Guardians are expected to pick up their child no later than 4:30PM.

Sometimes unexpected delays take place but if late pick up occurs Wahroonga Staff reserve the right to charge a late fee of \$1 per minute for every minute beyond 4:30PM to cover staffing costs.

### ATTACHMENT 3. EXTENDED CARE FEE PAYMENT AGREEMENT

Please complete this form and return to Wahroonga Preschool

#### Fee payment contract

Child's full name:

Parent's/guardian's full name:

I/we acknowledge that the three-year-old 15 hours per week (600 hours per year) funded kindergarten program is fully funded by the state government, with the balance of additional hours for the Extended Care Program coming from fees paid by parents/guardians.

I/we agree to pay any additional fees for the Extended Care Program by the due date on the invoice.

I/we understand that fees for Extended Care each term are non-refundable.

I/we acknowledge that if fees for Extended Care are not paid by the due date, the approved provider/Committee of Management will implement the late payment of fees procedures, as outlined in the Free Kinder Information for Families, which could result in the suspension of my/our child's place in the Extended Care Program with no further enrolments in the program being accepted until the outstanding fees are paid.

I/we agree that if my/our financial circumstances change and I/we am/are unable to pay as agreed, I/we will immediately notify the Committee of Management to discuss alternative payment options.

I/we acknowledge that I/we have received and read the service's Free Kinder Information for Families, which outlines the procedure for payment of fees.

Signature (parent/guardian): \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Note: Invoices, receipts and collection of fees will be in accordance with the Wahroonga Preschool *Free Kinder Fee Policy*.